

Xanadu Patch 7 Hotfix 1

The Xanadu Patch 7 Hotfix 1 release contains fixes to these problems.

Build information:

Build date: 04-02-2025_1342

Build tag: glide-xanadu-07-02-2024__patch7-hotfix1-04-01-2025

i Important: For more information about how to upgrade an instance, see [ServiceNow Upgrades](#).

For more information about the release cycle, see the [ServiceNow Release Cycle](#).

i Note: This Now Platform major family release is now available in ServiceNow's Regulated Market environments. For more information about services available in isolated environments, see [KB0743854](#).

Fixed problem

Problem	Short description	Description	Steps to reproduce
MID Server PRB1870465 KB2022624	ECCSender does not use the correct character set when reading XML queue files	ECCSender is using the default file encoding/character set when reading XML queue files from disk. This results in incorrect characters in the response for some special characters. ECCSender should use UTF-8 when reading these files, as XML queue files on disk are always UTF-8.	Refer to the listed KB article for details.
Integration Hub Remote Process Sync PRB1874002	Remote Process Sync (RPS) is triggered by changes from non-captured fields	RPS captures changes to a record when any changes are made to the fields selected by the user as part of the CDC Definition (change data capture). Even though changes	<ol style="list-style-type: none"> 1. Set up RPS. 2. Create a record that syncs. 3. Modify a field on that record that isn't part of the CDC Definition.

Problem	Short description	Description	Steps to reproduce
		are being made to fields that are not part of the CDC Definition, RPS still captures these changes.	Observe that this creates an update record on cdc_queue_ih, which should not be created.

Fixes included

Unless any exceptions are noted, you can safely upgrade to this release version from any of the versions listed below. These prior versions contain PRB fixes that are also included with this release. Be sure to upgrade to the latest listed patch that includes all of the PRB fixes you are interested in.

- [Xanadu Patch 7](#)
- [Xanadu Patch 6](#)
- [Xanadu Patch 5](#)
- [Xanadu Patch 4](#)
- [Xanadu Patch 3](#)
- [Xanadu Patch 2](#)
- [Xanadu Patch 1](#)
- [Xanadu security and notable fixes](#)
- [All other Xanadu fixes](#)