

Yokohama Patch 10 Hotfix 2a

The Yokohama Patch 10 Hotfix 2a release contains fixes to these problems.

Build information:

Build date: 02-10-2026_1846

Build tag: glide-yokohama-12-18-2024__patch10-hotfix2a-02-08-2026

i Important: For more information about how to upgrade an instance, see [ServiceNow upgrades](#).

For more information about the release cycle, see the [ServiceNow Release Cycle](#).

i Note: This ServiceNow AI Platform major family release is now available in ServiceNow's Regulated Market environments. For more information about services available in isolated environments, see [KB0743854](#).

Fixed problem

Problem	Short description	Description	Steps to reproduce
Now Assist Panel PRB1965617	Legacy Now Assist Portal doesn't load upon upgrade	The Now Assist panel bubble opens when selected, but the panel doesn't fully load. The interface remains stuck in a loading state and no content is displayed to the user.	

Fixes included

Unless any exceptions are noted, you can safely upgrade to this release version from any of the versions listed below. These prior versions contain PRB fixes that are also included with this release. Be sure to upgrade to the latest listed patch that includes all of the PRB fixes you are interested in.

- [Yokohama Patch 10 Hotfix 1a](#)
- [Yokohama Patch 9](#)
- [Yokohama Patch 8](#)

- [Yokohama Patch 7](#)
- [Yokohama Patch 6](#)
- [Yokohama Patch 5](#)
- [Yokohama Patch 4](#)
- [Yokohama Patch 3](#)
- [Yokohama Patch 2](#)
- [Yokohama Patch 1](#)
- [Yokohama security and notable fixes](#)
- [All other Yokohama fixes](#)