



Xanadu Hyperautomation and Low-Code

Last updated: 06/12/2026

Some examples and graphics depicted herein are provided for illustration only. No real association or connection to ServiceNow products or services is intended or should be inferred.

ServiceNow, the ServiceNow logo, Now, and other ServiceNow marks are trademarks and/or registered trademarks of ServiceNow, Inc., in the United States and/or other countries. Other company and product names may be trademarks of the respective companies with which they are associated.

Please read the ServiceNow Website Terms of Use at www.servicenow.com/terms-of-use.html

Company Headquarters
2225 Lawson Lane
Santa Clara, CA 95054
United States
(408) 501-8550

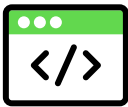
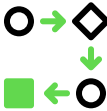
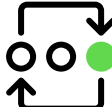
Table of Contents

Hyperautomation and low-code..... 4

Hyperautomation and low-code

Use ServiceNow no-code, low-code, and platform developer tools to create and modify apps that run on the ServiceNow AI Platform.

Hyperautomation incorporates multiple automation tools and solutions to create comprehensive automation initiatives. Such tools can include AI, machine learning, Robotic Process Automation, and so on. The ServiceNow AI Platform[®] App Engine provides a single mobile and web application development platform to build business applications and to extend existing applications that power your digital transformation. Workflow Data Fabric brings automation, low-code, and AI efficiency to your workflows, all on the same platform. Workflow Data Fabric runs on the ServiceNow AI Platform[®], a single system of action for the enterprise.

<p>Build applications</p>  <p>Build and modify applications with the no-code, low-code, and pro-code development tools that suit your needs.</p> <p>↗</p>	<p>Build workflows</p>  <p>Modernize legacy processes and extend workflow automation across the enterprise.</p> <p>↗</p>	<p>Create integrations with applications</p>  <p>Quickly connect your systems and applications with virtually any service or third-party application.</p> <p>↗</p>
---	--	--

The following tables list the products and features that are available in Workflow Data Fabric and App Engine.

Workflow Data Fabric products and features

The following table lists the products and features that are available in Workflow Data Fabric.

Workflow Data Fabric products and features

Product name	Description
App Engine Studio ↗	App Engine Studio (AES) is a guided, low-code tool for developing rich web applications to store information, automate business processes, and solve business problems. Work that was once assigned to administrators can now be delegated to employees with little to no training using AES.
Automation Center ↗	Automation Center application governs your end-to-end multi-vendor automation life cycles from one place. By using real-time dashboards, you can manage and measure the health of the automation and prevent automation failures across multiple vendors.
Boomi ↗	Boomi supports full lifecycle API management, including governance, analytics, and API security. ServiceNow has partnered with Boomi to deliver Boomi API Management, a cloud-based platform that enables customers to discover, manage, secure, and monetize their APIs.

Workflow Data Fabric products and features (continued)

Product name	Description
	Boomi provides documentation though their own portal, and customers requesting support with Boomi API Management will contact the Boomi support through their standard channels. To get started, see the Boomi API Management listing on the ServiceNow Store , which includes information about entitlements and required plugins, as well as a link to the Boomi API Management documentation .
Conversational Spokes	Now Assist in Conversational Spokes application to utilize the conversational ability of Integration Hub Spoke actions. Perform business actions through conversational interface like Now Assist and unlock the interactive conversational experience to automate your business workflows.
Document Intelligence	Document Intelligence (DocIntel) is an AI solution that enables any organization to automate and accelerate the process of extracting data from documents. That data can easily be integrated into larger automation workflows to save time and resources.
Integration Hub	Automate integration tasks using ServiceNow components for ServiceNow [®] Workflow Studio, or develop custom integrations. A separate subscription is required.
Process Mining	Process Mining helps analysts and process owners quickly analyze and optimize their business processes.
External Content Connectors	The External Content Connectors ServiceNow [®] Store application enables AI Search applications to search content and metadata from supported external data repositories, such as Atlassian Confluence Cloud and Microsoft SharePoint Online.
Robotic Process Automation (RPA) Hub	Robotic Process Automation (RPA) Hub enables end-to-end automation for your organization. With a combination of UI interactions and element-based automations that interact between the various business applications, you can emulate user actions and eliminate mundane and repetitive human activities.
Stream Connect	Connect your Apache Kafka environment to your ServiceNow instance with Stream Connect for Apache Kafka.

App Engine products and features

The following table lists the products and features that are available in App Engine.

App Engine products and features

Product name	Description
App Engine Studio	Build apps at scale with a low-code development environment and prebuilt templates.
App Engine Management Center	Empower business and IT to collaborate, manage, and govern low-code app development.
Automated Test Framework	Complete upgrades and innovate faster. Reduce risk and quickly remediate customization issues by automating slow manual testing.

App Engine products and features (continued)

Product name	Description
Creator Studio	Empower citizen developers to create natively compliant request-based applications with a guided no-code end-to-end development, streamlining app dev stages from days to minutes.
Delegated Development	Enable developers of any skill level to build apps for specific projects.
Guided Application Creator	Get guidance to rapidly create applications, define data, and configure user experiences.
Mobile App Builder	Create and deploy native mobile experiences using an intuitive designer.
Now Assist for Creator	Improve developer productivity with AI-based flow generation and intelligent code recommendations.
Performance Analytics	Anticipate and continuously improve with real-time analytics.
Prebuilt Templates	Accelerate development with templates that satisfy a variety of use cases
Predictive Intelligence	Simplify and accelerate everyday work with built-in machine learning.
Playbooks	Build and manage multiple complex workflows with no-code playbooks.
Process Mining	Improve outcomes by optimizing process flows to streamline work.
Service Portal	Deliver mobile-friendly, self-service experiences to your customers and employees with an easy-to-use portal framework.
ServiceNow Studio	Access all the tools you need in one unified, intuitive development environment. Empower your developers to innovate, build, and deploy apps faster using AI-powered technology.
ServiceNow Studio IDE	Use a web-based integrated development environment to build, deploy, and manage your apps.
UI Builder	Create and customize workspace pages with a single builder. Deliver engaging, personalized employee experiences.
Virtual Agent	Resolve issues fast with an intelligent chatbot that understands simple, human language.
Workflow Studio	Build flow to automate business processes as digital workflows across departments, apps, and systems.
Workspace Builder	Deliver personalized experiences that engage teams and supercharge productivity with the configurable workspaces.