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SPM Agile Development v2 for Android Accessibility Conformance Report

International Edition

Based on VPAT® Version 2.4

Report Details

Field	Description	
Name of Product	ServiceNow® Strategic Portfolio Management (SPM) Agile Development v2 for Android	
Version	Vancouver	
Report Date	January 4, 2024	
Product Description	The SPM Agile Development v2 for Android app delivers an out- of-the-box mobile sprint tracking experience for scrum users.	
Contact Information	accessibility@servicenow.com	
Notes	• This application is available in the ServiceNow Store. The information contained in this report only applies to this release of this application.	
	• Accessibility conformance details for other ServiceNow products are covered in separate reports. See <u>Accessibility</u> <u>Conformance Reports</u> on the Product Documentation site.	
	 Any customization of this application or the Now Platform may have an impact on the specifics in this report. 	
	 This version of the report replaces the Vancouver SPM Agile Development v2 for Android version dated November 2, 2023. 	

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Evaluation Methods Used

- This application was evaluated using the most recent versions of multiple browsers (Chrome, Safari, and Edge Chromium).
- Assistive technologies used in this evaluation included NVDA, JAWS, and VoiceOver, as well as exclusive use of the keyboard to navigate and operate the product content and functionality.
- The evaluation process used a combination of independent 3rd party assessments and automated checks, as well as human testing/evaluation of specific workflows.
- This Accessibility Conformance Report is based on known conformance issues related to SPM Agile Development v2 for Android. Other potential accessibility and usability issues may exist but are unknown at this time.

Applicable Standards/Guidelines

This report covers the degree of conformance to the following accessibility standards/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance</u> <u>Requirements</u>.

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Table 1: Level A Success Criteria

Notes:

Criteria	Conformance Level	Remarks and Explanations
Criteria 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software)	Conformance Level Supports	Remarks and Explanations SPM Agile Development v2 for Android provides sufficient text alternatives for any instances of non-text content.
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Criteria	Conformance Level	Remarks and Explanations
 1.2.1 Audio-only and Video- only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 	Conformance Level	Remarks and Explanations SPM Agile Development v2 for Android does not contain prerecorded audio-only or video-only media.
504.2 (Authoring Tool)602.3 (Support Docs)		

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Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
 10.1.2.3 (Non-web document) 		SPM Agile Development v2
• 11.1.2.3.1 (Open Functionality Software)	Not Applicable	for Android does not contain prerecorded video content
 11.1.2.3.2 (Closed Software) 		that would require audio description or a media alternative.
11.8.2 (Authoring Tool)		allemative.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.1 (Web)		
 10.1.3.1 (Non-web document) 		
 11.1.3.1.1 (Open Functionality Software) 		Visual structure and relationship information for SPM Agile Development v2
 11.1.3.1.2 (Closed Software) 	Supports	for Android are provided through object information
• 11.8.2 (Authoring Tool)		or are available in text.
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
 10.1.3.2 (Non-web document) 		
 11.1.3.2.1 (Open Functionality Software) 		Content in SPM Agile Development v2 for Android
 11.1.3.2.2 (Closed Software) 	Supports	is presented in a meaningful sequence.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
 10.1.3.3 (Non-web document) 		
 11.1.3.3 (Open Functionality Software) 	Supports	Instructions in SPM Agile Development v2 for Android
• 11.1.3.3 (Closed Software)	3000013	do not rely solely on sensory characteristics.
11.8.2 (Authoring Tool)		charactensiics.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	SPM Agile Development v2 for Android site content and functionality do not convey information through color alone.

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Criteria	Conformance Level	Remarks and Explanations
 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	SPM Agile Development v2 for Android does not contain audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
 10.2.1.2 (Non-web document) 		
 11.2.1.2 (Open Functionality Software) 	Supports	SPM Agile Development v2 for Android does not include
• 11.2.1.2 (Closed Software)	3000013	keyboard traps.
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	SPM Agile Development v2 for Android does not use any single-key shortcuts, other than those restricted to a focused component.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
 10.2.2.1 (Non-web document) 		
 11.2.2.1 (Open Functionality Software) 	Supports	SPM Agile Development v2 for Android allows users to
• 11.2.2.1 (Closed Software)	3000013	extend the session timeout as required.
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Also applies to:		
Also applies to: EN 301 549 Criteria		
• 9.2.2.2 (Web)		
 10.2.2.2 (Non-web document) 		
 11.2.2.2 (Open Functionality Software) 	Not Applicable	SPM Agile Development v2 for Android does not include
• 11.2.2.2 (Closed Software)		elements that move, blink,
11.8.2 (Authoring Tool)		scroll, or auto-update.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
 10.2.3.1 (Non-web document) 	Not Applicable	
 11.2.3.1 (Open Functionality Software) 		SPM Agile Development v2 for Android does not contain
• 11.2.3.1 (Closed Software)		any flashing or strobing content.
• 11.8.2 (Authoring Tool)		coment.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
 10.2.4.1 (Non-web document) – Does not apply 		
 11.2.4.1 (Open Functionality Software) – Does not apply 		Pages in SPM Agile
 11.2.4.1 (Closed Software) Does not apply 	Supports	Development v2 for Android use HTML5 landmark regions, which will allow screen
• 11.8.2 (Authoring Tool)		readers to meet this
• 12.1.2 (Product Docs)		requirement.
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non- web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non- web docs 		

Criteria	Conformance Level	Remarks and Explanations
 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Pages in SPM Agile Development v2 for Android have appropriate page titles.

Criteria	Conformance Level	Remarks and Explanations
 Criteria 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Components in SPM Agile Development v2 for Android receive focus in a meaningful order.

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Criteria	Conformance Level	Remarks and Explanations
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 	Conformance Level	Remarks and Explanations The purpose of each link in SPM Agile Development v2 for Android can be determined from the link text alone or from the programmatic context of the link.
504.2 (Authoring Tool)602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	In SPM Agile Development v2 for Android, there is no functionality that uses multipoint or path-based gestures to operate.
 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	In SPM Agile Development v2 for Android, the down- event of the pointer is not used to execute any part of the function.

Criteria	Conformance Level	Remarks and Explanations
 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Visual labels of components within SPM Agile Development v2 for Android match the text associated with the programmatic names.

Criteria	Conformance Level	Remarks and Explanations
 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	In SPM Agile Development v2 for Android, there is no functionality that can be operated by device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
 10.3.1.1 (Non-web document) 		
 11.3.1.1.1 (Open Functionality Software) 		The default language of each page in SPM Agile Development v2 for Android
 11.3.1.1.2 (Closed Software) 	Supports	is identified using the LANG attribute in the HTML
• 11.8.2 (Authoring Tool)		element.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Components in SPM Agile Development v2 for Android do not initiate a change of context when in focus.

Criteria	Conformance Level	Remarks and Explanations
 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	In SPM Agile Development v2 for Android, changes in context do not occur automatically on user input.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
 10.3.3.1 (Non-web document) 		
 11.3.3.1.1 (Open Functionality Software) 		Where errors are automatically detected in SPM Agile Development v2
 11.3.3.1.2 (Closed Software) 	Supports	for Android, the error is identified and an error
• 11.8.2 (Authoring Tool)		message is provided as text.
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.2 (Web)		
 10.3.3.2 (Non-web document) 		
 11.3.3.2 (Open Functionality Software) 	Supports	A label is provided for each of SPM Agile Development
• 11.3.3.2 (Closed Software)	3000013	v2 for Android's input fields.
11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	SPM Agile Development v2 for Android webpages use semantically correct markup for all interface elements and have complete start and end tags.

Criteria	Conformance Level	Remarks and Explanations
<u>4.1.2 Name, Role, Value</u> (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
 10.4.1.2 (Non-web document) 		
 11.4.1.2.1 (Open Functionality Software) 		User interface components in SPM Agile Development
 11.4.1.2.2 (Closed Software) – Not required 	Supports	v2 for Android provide programmatic name, role,
11.8.2 (Authoring Tool)		and/or state information.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Level AA Success Criteria

Notes:

Criteria	Conformance Level	Remarks and Explanations
Criteria 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software)	Conformance Level	Remarks and Explanations SPM Agile Development v2 for Android does not contain live synchronized media.
 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
 10.1.2.5 (Non-web document) 		
 11.1.2.5 (Open Functionality Software) 	Not Applicable	SPM Agile Development v2 for Android does not contair prerecorded video content
• 11.1.2.5 (Closed Software)	Not Applicable	that would require audio
11.8.2 (Authoring Tool)		description.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	SPM Agile Development v2 for Android does not contain fixed orientation for page displays.

Criteria	Conformance Level	Remarks and Explanations
 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	In SPM Agile Development v2 for Android, the purpose of each specifically identified input field collecting information about the user can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
 10.1.4.3 (Non-web document) 		Text in SPM Agile
 11.1.4.3 (Open Functionality Software) 	Supports	Development v2 for Android meets minimum contrast
• 11.1.4.3 (Closed Software)		requirements, including the text color on hover and
11.8.2 (Authoring Tool)		focus states.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Content in SPM Agile Development v2 for Android reflows at different screen widths without loss of information or functionality, and without requiring scrolling in two dimensions, for a width equivalent to 320 CSS pixels or a height equivalent to 256 CSS pixels.

Criteria	Conformance Level	Remarks and Explanations
 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	Components in SPM Agile Development v2 for Android meet minimum contrast requirements, including the text color on hover and focus states.

Criteria	Conformance Level	Remarks and Explanations
 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	SPM Agile Development v2 for Android allows text style adjustments to meet the minimum thresholds for text spacing.

Criteria	Conformance Level	Remarks and Explanations
 Criteria 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	SPM Agile Development v2 for Android allows hover content to be manually dismissed.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
 10.2.4.5 (Non-web document) – Does not apply 	Supports	
 11.2.4.5 (Open Functionality Software) – Does not apply 		SPM Agile Development v2
 11.2.4.5 (Closed Software) Does not apply 		for Android provides more than one way of finding
• 11.8.2 (Authoring Tool)		content, including a
• 12.1.2 (Product Docs)		navigation bar, and search.
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non- web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non- web docs 		

Criteria	Conformance Level	Remarks and Explanations
 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Focusable elements in SPM Agile Development v2 for Android have a visible keyboard focus indicator.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
 10.3.1.2 (Non-web document) 		
 11.3.1.2 (Open Functionality Software) – Does not apply 	Supports	Within SPM Agile Development v2 for Android default webpages, the
 11.3.1.2 (Closed Software) Does not apply 		language of each portion of the page is programmatically
• 11.8.2 (Authoring Tool)		determinable.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)		
 10.3.2.3 (Non-web document) – Does not apply 		
 11.3.2.3 (Open Functionality Software) – Does not apply 	Supports	SPM Agile Development v2
 11.3.2.3 (Closed Software) Does not apply 		for Android provides consistent and repeatable
11.8.2 (Authoring Tool)		navigation.
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non- web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non- web docs 		

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
 10.3.2.4 (Non-web document) – Does not apply 		
 11.3.2.4 (Open Functionality Software) – Does not apply 		Components that have the
 11.3.2.4 (Closed Software) Does not apply 	Supports	same functionality within SPM Agile Development v2 for Android are identified
• 11.8.2 (Authoring Tool)		consistently.
12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non- web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non- web docs 		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
 10.3.3.3 (Non-web document) 		When an error is automatically detected
 11.3.3.3 (Open Functionality Software) 	Supports	within a native data entry form in SPM Agile
• 11.3.3.3 (Closed Software)	3000013	Development v2 for Android, the resulting error message
11.8.2 (Authoring Tool)		provides suggestions for
• 12.1.2 (Product Docs)		correction.
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
 10.3.3.4 (Non-web document) 		No forms within SPM Agile Development v2 for Android submit actions that cause
 11.3.3.4 (Open Functionality Software) 	Not Applicable	legal commitments or financial transactions to
• 11.3.3.4 (Closed Software)	Not Applicable	occur, nor do any forms submit actions that modify or
11.8.2 (Authoring Tool)		delete user-controllable
• 12.1.2 (Product Docs)		data in the data storage
12.2.4 (Support Docs)		system.
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	In SPM Agile Development v2 for Android, status messages can be programmatically determined through roles or properties so that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Level AAA Success Criteria

Notes: Not Evaluated

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	SPM Agile Development v2 for Android is functional to screen reading technology.
302.2 With Limited Vision	Supports	SPM Agile Development v2 for Android supports text and screen enlargement.
302.3 Without Perception of Color	Supports	There is nothing within SPM Agile Development v2 for Android where color alone is being used to convey information.
302.4 Without Hearing	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires hearing.
302.5 With Limited Hearing	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires hearing.
302.6 Without Speech	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires speech.
302.7 With Limited Manipulation	Supports	Features and functions within SPM Agile Development v2 for Android can be manipulated via the keyboard.
302.8 With Limited Reach and Strength	Supports	Features and functions within SPM Agile Development v2 for Android can be manipulated via the keyboard.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	SPM Agile Development v2 for Android uses standard terms, which are understandable by users with limited language, cognitive, or learning abilities.

Chapter 4: <u>Hardware</u>

Notes: Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
502 Interoperability with Assistive Technology	Heading cell – no response required	Does not apply to a web-only application.
503 Applications	Heading cell – no response required	Does not apply to a web-only application.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	See information in <u>WCAG 2.x</u> section.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.
504.3 Prompts	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.
504.4 Templates	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		This report covers accessibility conformance for SPM Agile Development v2 for Android and does not address Support Documentation or Support Services.
		For Product Documentation accessibility conformance, see the Product Documentation site ACR on the <u>Accessibility</u> <u>Conformance Reports</u> page of the Product Documentation site.

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Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Support Documentation or Support Services.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Support Documentation or Support Services.
603.3 Accommodation of Communication Needs	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Support Documentation or Support Services.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	SPM Agile Development v2 for Android is functional to screen reading technology.
4.2.2 Usage with limited vision	Supports	SPM Agile Development v2 for Android supports text and screen enlargement.
4.2.3 Usage without perception of color	Supports	There is nothing within SPM Agile Development v2 for Android where color alone is being used to convey information.
4.2.4 Usage without hearing	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires hearing.
4.2.5 Usage with limited hearing	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires hearing.
4.2.6 Usage with no or limited vocal capability	Supports	There is nothing within SPM Agile Development v2 for Android that explicitly requires speech.
4.2.7 Usage with limited manipulation or strength	Supports	Features and functions within SPM Agile Development v2 for Android can be manipulated via the keyboard.

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	Features and functions within SPM Agile Development v2 for Android can be manipulated via the keyboard.
4.2.9 Minimize photosensitive seizure triggers	Supports	There is nothing within SPM Agile Development v2 for Android that would act as a photosensitive seizure trigger.
4.2.10 Usage with limited cognition, language, or learning	Supports	SPM Agile Development v2 for Android uses standard terms, which are understandable by users with limited language, cognitive, or learning abilities.
4.2.11 Privacy	Supports	SPM Agile Development v2 for Android has systems in place to protect the privacy of individual users.

Chapter 5: Generic Requirements

Notes: Not Applicable – There is no closed functionality in SPM Agile Development v2 for Android.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: <u>Hardware</u>

Notes: Not Applicable

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Chapter 9: Web (See WCAG 2.x section)

Notes:

Chapter 10: Non-Web Software

Notes: Not Applicable

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.3 Use of accessibility services	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.4 Assistive technology	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.6 Row, column, and headers	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.7 Values	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.8 Label relationships	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.9 Parent-child relationships	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.10 Text	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.11 List of available actions	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.12 Execution of available actions	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.15 Change notification	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.16 Modifications of states and properties	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.5.2.17 Modifications of values and text	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.6.2 No disruption of accessibility features	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.

Criteria	Conformance Level	Remarks and Explanations
11.7 User preferences	Not Applicable	SPM Agile Development v2 for Android is a mobile application that relies on user-agent functionality.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in <u>WCAG 2.x</u> section.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.
11.8.5 Templates	Not Applicable	SPM Agile Development v2 for Android is not an authoring tool.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product	Heading cell – no	Heading cell – no response
documentation	response required	required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Documentation or Support Services.
		For Product Documentation accessibility conformance, see the Product Documentation site ACR on the <u>Accessibility</u> <u>Conformance Reports</u> page of the Product Documentation site.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Documentation or Support Services.
12.2.3 Effective communication	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for Android only and does not address Documentation or Support Services.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section.

Chapter 13: ICT Providing Relay or Emergency Service Access

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Notes: Not Applicable

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