# SPM Agile Development v2 for iOS Accessibility Conformance Report

### International Edition

Based on VPAT® Version 2.4

# **Report Details**

Field	Description
Name of Product	ServiceNow® Strategic Portfolio Management (SPM) Agile Development v2 for iOS
Version	Vancouver
Report Date	January 4, 2024
Product Description	The SPM Agile Development v2 for iOS app delivers an out-of- the-box mobile sprint tracking experience for scrum users.
Contact Information	accessibility@servicenow.com
Notes	This product is available in the ServiceNow Store. The information contained in this report only applies to this release of this application.
	Accessibility conformance details for other ServiceNow products are covered in separate reports. See <u>Accessibility Conformance Reports</u> on the Product Documentation site.
	Any customization of this application or the Now Platform may have an impact on the specifics in this report.
	This version of the report replaces the Vancouver SPM Agile Development v2 for iOS version dated November 2, 2023.



## **Evaluation Methods Used**

- This application was evaluated using the most recent versions of multiple browsers (Chrome, Safari, and Edge Chromium).
- Assistive technologies used in this evaluation included NVDA, JAWS, and VoiceOver, as well as exclusive use of the keyboard to navigate and operate the product content and functionality.
- The evaluation process used a combination of independent 3<sup>rd</sup> party assessments and automated checks, as well as human testing/evaluation of specific workflows.
- This Accessibility Conformance Report is based on known conformance issues related to SPM Agile Development v2 for iOS. Other potential accessibility and usability issues may exist but are unknown at this time.

# **Applicable Standards/Guidelines**

This report covers the degree of conformance to the following accessibility standards/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)



### **Terms**

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# **WCAG 2.x Report**

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="WCAG 2.0 Conformance">WCAG 2.0 Conformance</a> Requirements.



# Table 1: Level A Success Criteria

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.1.1 (Web)		
10.1.1.1 (Non-web document)		
• 11.1.1.1 (Open Functionality Software)		SPM Agile Development v2 for iOS provides sufficient text
11.1.1.1.2 (Closed Functionality Software)	Supports	alternatives for any instances of non-text content.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video- only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
10.1.2.1 (Non-web document)		
11.1.2.1.1 (Open Functionality Software)		SPM Agile Development v2 for iOS does not contain
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)	Not Applicable	prerecorded audio-only or video-only media.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
10.1.2.2 (Non-web document)		
11.1.2.2 (Open Functionality Software)		SPM Agile Development v2 for iOS does not contain
• 11.1.2.2 (Closed Software)	Not Applicable	prerecorded synchronized media.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
10.1.2.3 (Non-web document)		
• 11.1.2.3.1 (Open Functionality Software)	Not Applicable	In SPM Agile Development v2 for iOS, an audio description or media
• 11.1.2.3.2 (Closed Software)	Noi Applicable	alternative is provided for prerecorded video content.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria  9.1.3.1 (Web)  10.1.3.1 (Non-web document)  11.1.3.1.1 (Open Functionality Software)  11.1.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Visual structure and relationship information for SPM Agile Development v2 for iOS are provided through object information or are available in text, with the following exception:  • Segmented control buttons have heading role but should not.



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
10.1.3.2 (Non-web document)		
11.1.3.2.1 (Open Functionality Software)		Content in SPM Agile Development v2 for iOS is
• 11.1.3.2.2 (Closed Software)	Supports	presented in a meaningful sequence.
• 11.8.2 (Authoring Tool)		·
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
10.1.3.3 (Non-web document)		
11.1.3.3 (Open Functionality Software)	Supports	Instructions in SPM Agile Development v2 for iOS do
• 11.1.3.3 (Closed Software)	3000013	not rely solely on sensory characteristics.
• 11.8.2 (Authoring Tool)		Characteristics.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		





Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool)	Not Applicable	SPM Agile Development v2 for iOS does not contain audio that plays automatically.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.1 (Web)		
10.2.1.1 (Non-web document)		
• 11.2.1.1.1 (Open Functionality Software)		SPM Agile Development v2
• 11.2.1.1.2 (Closed Software)	Supports	for iOS functionality can be accessed and operated
• 11.8.2 (Authoring Tool)		using a keyboard.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open	Conformance Level	
Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	SPM Agile Development v2 for iOS does not include keyboard traps.



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)	Supports	SPM Agile Development v2 for iOS does not use any single-key shortcuts, other than those restricted to a focused component.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)	Supports	SPM Agile Development v2 for iOS allows users to extend
• 11.2.2.1 (Closed Software)		the session timeout as
• 11.8.2 (Authoring Tool)		required.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)  Also applies to: EN 301 549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Not Applicable	SPM Agile Development v2 for iOS does not include elements that move, blink, scroll, or auto-update.
Revised Section 508  • 501 (Web)(Software)		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
10.2.3.1 (Non-web document)		
11.2.3.1 (Open Functionality Software)	Not Apple and	SPM Agile Development v2 for iOS does not contain any
• 11.2.3.1 (Closed Software)	Not Applicable	flashing or strobing content.
• 11.8.2 (Authoring Tool)		_
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web) (Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Pages in SPM Agile Development v2 for iOS use HTML5 landmark regions, which will allow screen readers to meet this requirement.



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  9.2.4.2 (Web)  10.2.4.2 (Non-web document)  11.2.4.2 (Open Functionality Software) - Does not apply  11.2.4.2 (Closed Software) - Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Pages in SPM Agile Development v2 for iOS have appropriate page titles.



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  9.2.4.3 (Web)  10.2.4.3 (Non-web document)  11.2.4.3 (Open Functionality Software)  11.2.4.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Components in SPM Agile Development v2 for iOS receive focus in a meaningful order, with the following exception:  • The "See all" component is skipped when navigating up with Keyboard navigation.



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
10.2.4.4 (Non-web document)		The purpose of each link in
11.2.4.4 (Open Functionality Software)	Supports	SPM Agile Development v2 for iOS can be determined
• 11.2.4.4 (Closed Software		from the link text alone or
• 11.8.2 (Authoring Tool)		from the programmatic context of the link.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not Applicable	In SPM Agile Development v2 for iOS, there is no functionality that uses multipoint or path-based gestures to operate.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	In SPM Agile Development v2 for iOS, the down-event of the pointer is not used to execute any part of the function.



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
10.2.5.3 (Non-web document)		Visual labels of components within SPM Agile
• 11.2.5.3.1 (Open Functionality Software)	Supports	Development v2 for iOS match the text associated
• 11.2.5.3.2 (Closed Software)		with the programmatic names.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not Applicable	In SPM Agile Development v2 for iOS, there is no functionality that can be operated by device motion or user motion.



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
10.3.1.1 (Non-web document)		
11.3.1.1.1 (Open Functionality Software)		The default language of each page in SPM Agile Development v2 for iOS is
• 11.3.1.1.2 (Closed Software)	Supports	identified using the LANG attribute in the HTML
• 11.8.2 (Authoring Tool)		element.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		





Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	In SPM Agile Development v2 for iOS, changes in context do not occur automatically on user input, with the following exceptions:  • Search suggestions are not announced or described when they appear.  • Keyboard focus moves automatically after selecting a tab.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		Where errors are automatically detected in SPM Agile Development v2
• 11.3.3.1.2 (Closed Software)	Supports	for iOS, the error is identified and an error message is
• 11.8.2 (Authoring Tool)		provided as text.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.3.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	A label is provided for each of SPM Agile Development v2 for iOS's input fields, with the following exception:  • Keyboard and touch users will not be informed of complex functionality.



Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria  9.4.1.1 (Web)  10.4.1.1 (Non-web document)  11.4.1.1.1 (Open Functionality Software)  11.4.1.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	SPM Agile Development v2 for iOS webpages use semantically correct markup for all interface elements and have complete start and end tags.



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
10.4.1.2 (Non-web document)		
• 11.4.1.2.1 (Open Functionality Software)		User interface components in SPM Agile Development
11.4.1.2.2 (Closed Software) – Not required	Supports	v2 for iOS provide programmatic name, role, and/or state information.
• 11.8.2 (Authoring Tool)		ana/or state information.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



# Table 2: Level AA Success Criteria

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria  9.1.2.4 (Web)  10.1.2.4 (Non-web document)  11.1.2.4 (Open Functionality Software)  11.1.2.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	SPM Agile Development v2 for iOS does not contain live synchronized media.



Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)	Not Applicable	SPM Agile Development v2 for iOS does not contain prerecorded video content
• 11.1.2.5 (Closed Software)	Noi Applicable	that would require audio
• 11.8.2 (Authoring Tool)		description.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  9.1.3.4 (Web)  10.1.3.4 (Non-web document)  11.1.3.4 (Open Functionality Software)  11.1.3.4 (Closed Software)	Supports	SPM Agile Development v2 for iOS does not contain fixed orientation for page displays.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
10.1.3.5 (Non-web document)		In SPM Agile Development v2 for iOS, the purpose of
• 11.1.3.5.1 (Open Functionality Software)	Supports	each specifically identified input field collecting information about the user
• 11.1.3.5.2 (Closed Software)		can be programmatically determined.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
10.1.4.3 (Non-web document)		Text in SPM Agile
• 11.1.4.3 (Open Functionality Software)	Supports	Development v2 for iOS meets minimum contrast
• 11.1.4.3 (Closed Software)	30000113	requirements, including the text color on hover and
• 11.8.2 (Authoring Tool)		focus states.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.4 (Web)  10.1.4.4 (Non-web document)  11.1.4.4.1 (Open Functionality Software)  11.1.4.4.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	SPM Agile Development v2 for iOS supports standard zoom capabilities built into modern web browsers and operating systems. Content can be increased up to 200 percent without loss of content or functionality, with the following exceptions:  Resized text content viewer freezes app on occasion.  Resized text on cards are truncated horizontally.  Create a saved name dialog does not resize.  Secondary edit pages have truncated text.



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool)	Supports	SPM Agile Development v2 for iOS uses text instead of images of text.



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to: EN 301 549 Criteria  9.1.4.10 (Web)  10.1.4.10 (Non-web document)  11.1.4.10 (Open Functionality Software)  11.1.4.10 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Supports	Content in SPM Agile Development v2 for iOS reflows at different screen widths without loss of information or functionality, and without requiring scrolling in two dimensions, for a width equivalent to 320 CSS pixels or a height equivalent to 256 CSS pixels.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	Components in SPM Agile Development v2 for iOS meet minimum contrast requirements, including the text color on hover and focus states.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  9.1.4.12 (Web)  10.1.4.12 (Non-web document)  11.1.4.12 (Open Functionality Software)  11.1.4.12 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	SPM Agile Development v2 for iOS allows text style adjustments to meet the minimum thresholds for text spacing.



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	SPM Agile Development v2 for iOS allows hover content to be manually dismissed.
Revised Section 508 – Does not apply		





Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
10.2.4.6 (Non-web document)		SPM Agile Development v2
11.2.4.6 (Open Functionality Software)	S. una a suba	for iOS uses meaningful semantic headings to label content blocks. Form input
• 11.2.4.6 (Closed Software)	Supports	labels are associated with
• 11.8.2 (Authoring Tool)		their inputs and provide a
• 12.1.2 (Product Docs)		useful label to those inputs.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)	Conformance Level	Remarks and Explanations
<ul> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Focusable elements in SPM Agile Development v2 for iOS have a visible keyboard focus indicator.
<ul> <li>Revised Section 508</li> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
10.3.1.2 (Non-web document)		
11.3.1.2 (Open Functionality Software) – Does not apply	Supports	Within SPM Agile Development v2 for iOS default webpages, the language of each portion of
<ul> <li>11.3.1.2 (Closed Software)</li> <li>Does not apply</li> </ul>	зорронз	the page is programmatically
• 11.8.2 (Authoring Tool)		determinable.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)		
10.3.2.3 (Non-web document) – Does not apply		
<ul> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul>		
<ul><li>11.3.2.3 (Closed Software)</li><li>Does not apply</li></ul>	Supports	SPM Agile Development v2 for iOS provides consistent
11.8.2 (Authoring Tool)		and repeatable navigation.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web) (Software) –</li> <li>Does not apply to non- web software</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non- web docs		



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
10.3.2.4 (Non-web document) – Does not apply		
11.3.2.4 (Open Functionality Software) – Does not apply		Components that have the
<ul><li>11.3.2.4 (Closed Software)</li><li>Does not apply</li></ul>	Supports	same functionality within SPM Agile Development v2
• 11.8.2 (Authoring Tool)		for iOS are identified consistently.
• 12.1.2 (Product Docs)		,
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software) –     Does not apply to non- web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non- web docs		



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
10.3.3.3 (Non-web document)		When an error is automatically detected
• 11.3.3.3 (Open Functionality Software)	Supports	within a native data entry form in SPM Agile
• 11.3.3.3 (Closed Software)	3000013	Development v2 for iOS, the
• 11.8.2 (Authoring Tool)		resulting error message provides suggestions for
• 12.1.2 (Product Docs)		correction.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
10.3.3.4 (Non-web document)		No forms within SPM Agile Development v2 for iOS submit actions that cause
11.3.3.4 (Open Functionality Software)	Not Applicable	legal commitments or financial transactions to
• 11.3.3.4 (Closed Software)	Not Applicable	occur, nor do any forms
11.8.2 (Authoring Tool)		submit actions that modify or delete user-controllable
• 12.1.2 (Product Docs)		data in the data storage
• 12.2.4 (Support Docs)		system.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document)  • 11.4.1.3 (Open Functionality Software)  • 11.4.1.3 (Closed Software)  • 10.4.1.3 (Closed Software)  • 11.4.1.3 (Closed Software)  • 10.4.1.3 (Closed Software)  • 10.4.1.3 (Closed Software)  • 10.4.1.3 (Closed Software)  • 10.4.1.3 (Product Docs)  • 12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	In SPM Agile Development v2 for iOS, status messages can be programmatically determined through roles or properties so that they can be presented to the user by assistive technologies without receiving focus.

#### Table 3: Level AAA Success Criteria

Notes: Not Evaluated

## **Revised Section 508 Report**



## Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	With some exceptions noted above, SPM Agile Development v2 for iOS is functional to screen reading technology.
302.2 With Limited Vision	Partially Supports	With some exceptions noted above, SPM Agile Development v2 for iOS supports text and screen enlargement.
302.3 Without Perception of Color	Supports	There is nothing within SPM Agile Development v2 for iOS where color alone is being used to convey information.
302.4 Without Hearing	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires hearing.
302.5 With Limited Hearing	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires hearing.
302.6 Without Speech	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires speech.
302.7 With Limited Manipulation	Partially Supports	There is some functionality within SPM Agile Development v2 for iOS that cannot be manipulated via the keyboard.
302.8 With Limited Reach and Strength	Partially Supports	There is some functionality within SPM Agile Development v2 for iOS that cannot be manipulated via the keyboard.



Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Certain terms and descriptions of features necessary for the use of SPM Agile Development v2 for iOS use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
502 Interoperability with Assistive Technology	Heading cell – no response required	Does not apply to a web-only application.
503 Applications	Heading cell – no response required	Does not apply to a web-only application.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	See information in <u>WCAG 2.x</u> section.



Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.
504.2.2 PDF Export	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.
504.3 Prompts	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.
504.4 Templates	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.

### **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support  Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS and does not address Support Documentation or Support Services.
Compatibility Features		For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility  Conformance Reports page of the Product Documentation site.



Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Support Documentation or Support Services.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Support Documentation or Support Services.
603.3 Accommodation of Communication Needs	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Support Documentation or Support Services.



## **EN 301 549 Report**

Notes:

## Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	With some exceptions noted above, SPM Agile Development v2 for iOS is functional to screen reading technology.
4.2.2 Usage with limited vision	Partially Supports	With some exceptions noted above, SPM Agile Development v2 for iOS supports text and screen enlargement.
4.2.3 Usage without perception of color	Supports	There is nothing within SPM Agile Development v2 for iOS where color alone is being used to convey information.
4.2.4 Usage without hearing	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires hearing.
4.2.5 Usage with limited hearing	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires hearing.
4.2.6 Usage with no or limited vocal capability	Supports	There is nothing within SPM Agile Development v2 for iOS that explicitly requires speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	There is some functionality within SPM Agile Development v2 for iOS that cannot be manipulated via the keyboard.



Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Partially Supports	There is some functionality within SPM Agile Development v2 for iOS that cannot be manipulated via the keyboard.
4.2.9 Minimize photosensitive seizure triggers	Supports	There is nothing within SPM Agile Development v2 for iOS that would act as a photosensitive seizure trigger.
4.2.10 Usage with limited cognition, language, or learning	Partially Supports	Certain terms and descriptions of features necessary for the use of SPM Agile Development v2 for iOS use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities.
4.2.11 Privacy	Supports	SPM Agile Development v2 for iOS has systems in place to protect the privacy of individual users.

#### **Chapter 5: Generic Requirements**

Notes: Not Applicable – There is no closed functionality in SPM Agile Development v2 for iOS.

#### Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

#### **Chapter 7: ICT with Video Capabilities**

Notes: Not Applicable

#### Chapter 8: <u>Hardware</u>

Notes: Not Applicable

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Chapter 9: Web (See WCAG 2.x section)

Notes:

Chapter 10: Non-Web Software

Notes: Not Applicable



## Chapter 11: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.3 Use of accessibility services	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.4 Assistive technology	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.5 Object information	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.6 Row, column, and headers	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.7 Values	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.8 Label relationships	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.9 Parent-child relationships	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.10 Text	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.11 List of available actions	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.12 Execution of available actions	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.15 Change notification	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.16 Modifications of states and properties	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.5.2.17 Modifications of values and text	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.6.2 No disruption of accessibility features	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.7 User preferences	Not Applicable	SPM Agile Development v2 for iOS is a mobile application that relies on user-agent functionality.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in <u>WCAG 2.x</u> section.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.
11.8.5 Templates	Not Applicable	SPM Agile Development v2 for iOS is not an authoring tool.



### Chapter 12: <u>Documentation and Support Services</u>

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Documentation or Support Services.
		For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility  Conformance Reports page of the Product Documentation site.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in <u>WCAG 2.x</u> section.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Documentation or Support Services.



Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Not Applicable	This report covers accessibility conformance for SPM Agile Development v2 for iOS only and does not address Documentation or Support Services.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section.

# Chapter 13: <u>ICT Providing Relay or Emergency Service</u> <u>Access</u>

Notes: Not Applicable



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