

Strategic Planning for SPM Accessibility Conformance Report

International Edition

Based on VPAT® Version 2.4

Report Details

| Field | Description |
|---------------------|---|
| Name of Product | ServiceNow® Strategic Planning for Strategic Portfolio Management (SPM) |
| Version | Vancouver |
| Report Date | June 06, 2024 |
| Product Description | A robust planning app to prioritize work, align goals, roadmap, and track progress when using Agile, waterfall, or hybrid approaches. |
| Contact Information | accessibility@servicenow.com |
| Notes | <ul style="list-style-type: none"> • This product is available in the ServiceNow Store. The information contained in this report only applies to this release of this application. • Accessibility conformance details for other ServiceNow products are covered in separate reports. See Accessibility Conformance Reports on the Product Documentation site. • Any customization of this application or the Now Platform may have an impact on the specifics in this report. |

Evaluation Methods Used

- This application was evaluated using the most recent versions of multiple browsers (Chrome, Safari, and Edge Chromium).
- Assistive technologies used in this evaluation included NVDA, JAWS, VoiceOver, TalkBack, and ZoomText. Additionally, the keyboard was used exclusively to navigate and operate the product content and functionality.
- The evaluation process used a combination of independent 3rd party assessments and automated checks, as well as human testing/evaluation of specific workflows.
- This Accessibility Conformance Report is based on known conformance issues related to Strategic Planning for SPM. Other potential accessibility and usability issues may exist but are unknown at this time.

Applicable Standards/Guidelines

This report covers the degree of conformance to the following accessibility standards/guidelines:

| Standard/Guideline | Included in Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Level A Success Criteria

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------------|---|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.1.1 (Web)• 10.1.1.1 (Non-web document)• 11.1.1.1.1 (Open Functionality Software)• 11.1.1.1.2 (Closed Functionality Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM provides sufficient text alternatives for any instances of non-text content, with the following exception:</p> <ul style="list-style-type: none">• Tab panels are described as clickable but lack a reaction. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM does not contain prerecorded audio-only or video-only media.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|---|
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM contains prerecorded synchronized media. Captions are supported, with the following exception:</p> <ul style="list-style-type: none"> • The video has no caption options or audio description. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|--|
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>An audio description or media alternative is provided for prerecorded video content in Strategic Planning for SPM, with the following exception:</p> <ul style="list-style-type: none"> • The video has no caption options or audio description. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|---|
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Visual structure and relationship information for Strategic Planning for SPM are provided through object information or are available in text, with the following exceptions.</p> <ul style="list-style-type: none"> • Table headers are verbose when navigating tables. • Table list is not formatted within the table. • New form dialog has datepickers that lack table formatting. • Interactive field is not read as required on record pages. • Graphs and charts are not read with the same contextual structure and relationship as when shown visually. • Heading text is read as a group with extra text and is not read with a heading label. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.3.2 (Web)• 10.1.3.2 (Non-web document)• 11.1.3.2.1 (Open Functionality Software)• 11.1.3.2.2 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Supports</p> | <p>Content in Strategic Planning for SPM is presented in a meaningful sequence.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Instructions in Strategic Planning for SPM do not rely solely on sensory characteristics.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.4.1 (Web)• 10.1.4.1 (Non-web document)• 11.1.4.1 (Open Functionality Software)• 11.1.4.1 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM site content and functionality do not convey information through color alone.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------------|--|
| <p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Not Applicable</p> | <p>Strategic Planning for SPM does not contain audio that plays automatically.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------------|--|
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM functionality can be accessed and operated using a keyboard, with the following exceptions:</p> <ul style="list-style-type: none"> • Unable to activate form controls on forms via voice commands. • Unable to activate objects within the tables via speech input. • Keyboard only users can't access the 3-dot More menu in tables. • VoiceOver user isn't able to customize table columns. • User cannot access drag and drop feature using VoiceOver. • Goals tab in portfolio L2 navigation does not respond to VoiceOver activation. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM does not include keyboard traps.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>Strategic Planning for SPM does not use any single-key shortcuts, other than those restricted to a focused component.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM allows users to extend the session timeout as required.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------------|---|
| <p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Not Applicable</p> | <p>Strategic Planning for SPM does not include elements that move, blink, scroll, or auto-update.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.2.3.1 (Web)• 10.2.3.1 (Non-web document)• 11.2.3.1 (Open Functionality Software)• 11.2.3.1 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM does not contain any flashing or strobing content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Supports</p> | <p>Pages in Strategic Planning for SPM use HTML5 landmark regions, which will allow screen readers to meet this requirement.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Pages in Strategic Planning for SPM have appropriate page titles.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------------|---|
| <p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Components in Strategic Planning for SPM receive focus in a meaningful order, with the following exceptions:</p> <ul style="list-style-type: none"> • Dropdown menu content is not adjacent to the triggering menu button in the focus order. • Tables do not receive focus for screen readers. • Next carousel button receive focus before content cards in the carousel. • Overlay and tooltip content is not accessible with a screen reader. • Focus order shifts behind an open modal. • Focus order doesn't proceed as expected after opening details side menu. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>The purpose of each link in Strategic Planning for SPM can be determined from the link text alone or from the programmatic context of the link.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------------|---|
| <p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Not Applicable</p> | <p>In Strategic Planning for SPM, there is no functionality that uses multipoint or path-based gestures to operate.</p> |
| <p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>In Strategic Planning for SPM, the down-event of the pointer is not used to execute any part of the function.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------------|---|
| <p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Partially Supports</p> | <p>Visual labels of components within Strategic Planning for SPM match the text associated with the programmatic names, with the following exceptions:</p> <ul style="list-style-type: none"> • More actions menu lacks label in name. • Share portfolio plan lacks label in name. • Open navigation list component lacks label in name. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------------|---|
| <p><u>2.5.4 Motion Actuation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Not Applicable</p> | <p>In Strategic Planning for SPM, there is no functionality that can be operated by device motion or user motion.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>The default language of each page in Strategic Planning for SPM is identified using the LANG attribute in the HTML element.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.3.2.1 (Web)• 10.3.2.1 (Non-web document)• 11.3.2.1 (Open Functionality Software)• 11.3.2.1 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Supports</p> | <p>Components in Strategic Planning for SPM do not initiate a change of context when in focus.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.3.2.2 (Web)• 10.3.2.2 (Non-web document)• 11.3.2.2 (Open Functionality Software)• 11.3.2.2 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Supports</p> | <p>In Strategic Planning for SPM, changes in context do not occur automatically on user input.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Where errors are automatically detected in Strategic Planning for SPM, the error is identified and an error message is provided as text.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>A label is provided for each of Strategic Planning for SPM's input fields.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM webpages use semantically correct markup for all interface elements and have complete start and end tags.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|---|
| <p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>User interface components in Strategic Planning for SPM provide programmatic name, role, and/or state information, with the following exceptions:</p> <ul style="list-style-type: none"> • Graphics receive focus and are called clickable but yield no reaction to activation. • Dates in datepickers lack selected status. • Menu items do not have a programmatically determined state as currently selected. • Interactive field does not have a programmatically determined name. • Goals in L2 navigation (treeview) lacks selection status. • Portfolio L2 navigation has "no selection" in VoiceOver label. • Navigation list open/close button has "close navigation list" label in both states. |

Table 2: Level AA Success Criteria

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------------|---|
| <p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.2.4 (Web)• 10.1.2.4 (Non-web document)• 11.1.2.4 (Open Functionality Software)• 11.1.2.4 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | <p>Not Applicable</p> | <p>Strategic Planning for SPM does not contain live synchronized media.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|---|
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM contains prerecorded video content. Audio descriptions are provided, with the following exception:</p> <ul style="list-style-type: none"> • The video has no caption options or audio description. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>Strategic Planning for SPM does not contain fixed orientation for page displays.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| <p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>In Strategic Planning for SPM, the purpose of each specifically identified input field collecting information about the user can be programmatically determined.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Text in Strategic Planning for SPM meets minimum contrast requirements, including the text color on hover and focus states.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|--|
| <p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM supports standard zoom capabilities built into modern web browsers and operating systems. Content can be increased up to 200 percent without loss of content or functionality, with the following exception:</p> <ul style="list-style-type: none"> • Zooming in causes truncated and overlapping text. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Strategic Planning for SPM uses text instead of images of text.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>Strategic Planning for SPM content reflows at different screen widths without loss of information or functionality, and without requiring scrolling in two dimensions.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------------|--|
| <p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Partially Supports</p> | <p>Components in Strategic Planning for SPM meet minimum contrast requirements, including the text color on hover and focus states, with the following exceptions:</p> <ul style="list-style-type: none"> • Tracking mode bars and background don't meet minimum contrast requirement. • Full details page: attachment button and background do meet minimum contrast requirement. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>Strategic Planning for SPM allows text style adjustments to meet the minimum thresholds for text spacing.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>Strategic Planning for SPM allows hover content to be manually dismissed.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Supports</p> | <p>Strategic Planning for SPM provides more than one way of finding content, including a navigation bar, and search.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------------------|---|
| <p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Partially Supports</p> | <p>Strategic Planning for SPM uses meaningful semantic headings to label content blocks. Form input labels are associated with their inputs and provide a useful label to those inputs, with the following exceptions:</p> <ul style="list-style-type: none"> • Record forms have components that share names with different functions. • Unable to activate comments tab due to another component with the same name. • Many interactive elements do not have a correct and descriptive name label. • Link is read as opens in a new window, but instead opens in a new tab. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Focusable elements in Strategic Planning for SPM have a visible keyboard focus indicator.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>Within Strategic Planning for SPM default webpages, the language of each portion of the page is programmatically determinable.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Supports</p> | <p>Strategic Planning for SPM provides consistent and repeatable navigation.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Supports</p> | <p>Components that have the same functionality within Strategic Planning for SPM are identified consistently.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|--|
| <p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>When an error is automatically detected within a native data entry form in Strategic Planning for SPM, the resulting error message provides suggestions for correction.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| <p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Supports</p> | <p>No forms within Strategic Planning for SPM submit actions that cause legal commitments or financial transactions to occur, nor do any forms submit actions that modify or delete user-controllable data in the data storage system.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| <p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.4.1.3 (Web)• 10.4.1.3 (Non-web document)• 11.4.1.3 (Open Functionality Software)• 11.4.1.3 (Closed Software) – Does not apply• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Supports</p> | <p>In Strategic Planning for SPM, status messages can be programmatically determined through roles or properties so that they can be presented to the user by assistive technologies without receiving focus.</p> |

Table 3: Level AAA Success Criteria

Notes: Not Evaluated

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|---------------------------|--|
| 302.1 Without Vision | Partially Supports | With some exceptions noted above, Strategic Planning for SPM is functional to screen reading technology. |
| 302.2 With Limited Vision | Partially Supports | With some exceptions noted above, Strategic Planning for SPM supports text and screen enlargement. |
| 302.3 Without Perception of Color | Supports | There is nothing within Strategic Planning for SPM where color alone is being used to convey information. |
| 302.4 Without Hearing | Supports | There is nothing within Strategic Planning for SPM that explicitly requires hearing. |
| 302.5 With Limited Hearing | Supports | There is nothing within Strategic Planning for SPM that explicitly requires hearing. |
| 302.6 Without Speech | Supports | There is nothing within Strategic Planning for SPM that explicitly requires speech. |
| 302.7 With Limited Manipulation | Partially Supports | There is some functionality within Strategic Planning for SPM that cannot be manipulated via the keyboard. |
| 302.8 With Limited Reach and Strength | Partially Supports | There is some functionality within Strategic Planning for SPM that cannot be manipulated via the keyboard. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|--|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Certain terms and descriptions of features necessary for the use of Strategic Planning for SPM use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities. |

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section. |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Does not apply to a web-only application. |
| 503 Applications | Heading cell – no response required | Does not apply to a web-only application. |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Not Applicable | See information in WCAG 2.x section. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------|--|
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | Strategic Planning for SPM is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | Strategic Planning for SPM is not an authoring tool. |
| 504.3 Prompts | Not Applicable | Strategic Planning for SPM is not an authoring tool. |
| 504.4 Templates | Not Applicable | Strategic Planning for SPM is not an authoring tool. |

Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| <u>602 Support Documentation</u> | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Not Applicable | <p>This report covers accessibility conformance for Strategic Planning for SPM and does not address Support Documentation or Support Services.</p> <p>For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility Conformance Reports page of the Product Documentation site.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Support Documentation or Support Services. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Support Documentation or Support Services. |
| 603.3 Accommodation of Communication Needs | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Support Documentation or Support Services. |

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 4.2.1 Usage without vision | Partially Supports | With some exceptions noted above, Strategic Planning for SPM is functional to screen reading technology. |
| 4.2.2 Usage with limited vision | Partially Supports | With some exceptions noted above, Strategic Planning for SPM supports text and screen enlargement. |
| 4.2.3 Usage without perception of color | Supports | There is nothing within Strategic Planning for SPM where color alone is being used to convey information. |
| 4.2.4 Usage without hearing | Supports | There is nothing within Strategic Planning for SPM that explicitly requires hearing. |
| 4.2.5 Usage with limited hearing | Supports | There is nothing within Strategic Planning for SPM that explicitly requires hearing. |
| 4.2.6 Usage with no or limited vocal capability | Supports | There is nothing within Strategic Planning for SPM that explicitly requires speech. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | There is some functionality within Strategic Planning for SPM that cannot be manipulated via the keyboard. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|--|
| 4.2.8 Usage with limited reach | Partially Supports | There is some functionality within Strategic Planning for SPM that cannot be manipulated via the keyboard. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | There is nothing within Strategic Planning for SPM that would act as a photosensitive seizure trigger. |
| 4.2.10 Usage with limited cognition, language, or learning | Partially Supports | Certain terms and descriptions of features necessary for the use of Strategic Planning for SPM use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities. |
| 4.2.11 Privacy | Supports | Strategic Planning for SPM has systems in place to protect the privacy of individual users. |

Chapter 5: Generic Requirements

Notes: Not Applicable – There is no closed functionality in Strategic Planning for SPM.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: [Web](#) (See [WCAG 2.x section](#))

Notes:

Chapter 10: Non-Web Software

Notes: Not Applicable

Chapter 11: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section. |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17. |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17. |
| 11.5.2.3 Use of accessibility services | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--|
| 11.5.2.4 Assistive technology | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.5 Object information | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.6 Row, column, and headers | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.7 Values | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.8 Label relationships | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.9 Parent-child relationships | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.10 Text | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.11 List of available actions | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.12 Execution of available actions | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.15 Change notification | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.5.2.17 Modifications of values and text | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.6.2 No disruption of accessibility features | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.7 User preferences | Not Applicable | Strategic Planning for SPM is a web-based application that relies on user-agent functionality. |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | See information in WCAG 2.x section. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------|--|
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | Strategic Planning for SPM is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | Strategic Planning for SPM is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | Strategic Planning for SPM is not an authoring tool. |

Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Documentation or Support Services. For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility Conformance Reports page of the Product Documentation site. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section. |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Documentation or Support Services. |
| 12.2.3 Effective communication | Not Applicable | This report covers accessibility conformance for Strategic Planning for SPM only and does not address Documentation or Support Services. |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section. |

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

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