

# Talent Acquisition Accessibility Conformance Report

#### **International Edition**

Based on VPAT® Version 2.5

#### **Report Details**

Field	Description
Name of Product	ServiceNow <sup>®</sup> Talent Acquisition
Version	Xanadu
Report Date	March 12, 2025
Product Description	Talent Acquisition is a suite of applications that help you hire and retain top talents in any industry.
Contact Information	accessibility@servicenow.com
Notes	This product is a web-only application. The information contained in this report only applies to this release of this application.
	<ul> <li>Accessibility conformance details for other ServiceNow products are covered in separate reports. See <u>Accessibility Conformance Reports</u> on the Product Documentation site.</li> </ul>
	Any customization of this application or the Now Platform may have an impact on the specifics in this report.
	<ul> <li>This version of the report replaces the Washington DC Talent Acquisition version dated December 05, 2024.</li> </ul>

#### **Evaluation Methods Used**

• This application was evaluated using the most recent versions of multiple browsers (Chrome, Safari, and Edge Chromium).

- Assistive technologies used in this evaluation included NVDA, JAWS, VoiceOver, TalkBack, and ZoomText. Additionally, the keyboard was used exclusively to navigate and operate the product content and functionality.
- The evaluation process used a combination of independent 3<sup>rd</sup> party assessments and automated checks, as well as human testing/evaluation of specific workflows.
- This Accessibility Conformance Report is based on known conformance issues related to Talent Acquisition. Other potential accessibility and usability issues may exist but are unknown at this time.

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance to the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017, and	(Yes)
corrected January 22, 2018	
EN 301 549 Accessibility requirements for ICT products and services -	(Yes)
<u>V3.2.1 (2021-03)</u>	

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

#### WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1 (Open Functionality Software)  11.1.1.1.2 (Closed Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Talent Acquisition provides sufficient text alternatives for any instances of non-text content.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
• 10.1.2.1 (Non-web document)		
• 11.1.2.1.1 (Open Functionality Software)		Talent Acquisition does not
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)	Not Applicable	contain prerecorded audio-only or video-only media.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to:		
EN 301 549 Criteria • 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
• 11.1.2.2 (Open Functionality Software)	Not Applicable	Talent Acquisition does not contain prerecorded synchronized
• 11.1.2.2 (Closed Software)	Photos Photos	media.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or  Media Alternative (Prerecorded) (Level A)  Also applies to:  EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	Talent Acquisition does not contain prerecorded video content that would require audio description or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Visual structure and relationship information for Talent Acquisition are provided through object information or are available in text.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content in Talent Acquisition is presented in a meaningful sequence.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Conformance Level  Supports	Instructions in Talent Acquisition do not rely solely on sensory characteristics.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Talent Acquisition site content and functionality do not convey information through color alone.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Supports	Talent Acquisition does not contain audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.1.1 Keyboard (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Talent Acquisition functionality can be accessed and operated using a keyboard, with the following exception:  • The tooltip labels are not triggered by keyboard only focus.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)  Also applies to: EN 301 549 Criteria  9.2.1.2 (Web)  10.2.1.2 (Non-web document)  11.2.1.2 (Open Functionality Software)  11.2.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Talent Acquisition does not include any known keyboard traps.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.2.1.4 (Web)  10.2.1.4 (Non-web document)  11.2.1.4.1 (Open Functionality Software)  11.2.1.4.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	Talent Acquisition does not use any single-key shortcuts, other than those restricted to a focused component.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Talent Acquisition allows users to extend the session timeout as required.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.2.2 Pause, Stop, Hide (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Talent Acquisition does not include elements that move, blink, scroll, or auto-update.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Talent Acquisition does not contain any flashing or strobing content.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Pages in Talent Acquisition use HTML5 landmark regions, which will allow screen readers to meet this requirement.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Supports	Pages in Talent Acquisition have appropriate page titles.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  9.2.4.3 (Web)  10.2.4.3 (Non-web document)  11.2.4.3 (Open Functionality Software)  11.2.4.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Components in Talent Acquisition receive focus in a meaningful order, with the following exceptions:  The Keyboard focus resets to the Skip link present on the top of page.  Focus lands twice on Managers and States buttons in RWS landing page.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	In Talent Acquisition, there is no functionality that uses multipoint or path-based gestures to operate.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.2 (Web)		
• 10.2.5.2 (Non-web document)		In Talent Acquisition, the down-
• 11.2.5.2 (Open Functionality Software)	Supports	event of the pointer is not used to execute any part of the function.
• 11.2.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)	Supports	Visual labels of components within Talent Acquisition match the text associated with the programmatic names.
• 11.2.5.3.1 (Open Functionality Software)		
• 11.2.5.3.2 (Closed Software)		programmatic names.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	In Talent Acquisition, there is no functionality that can be operated by device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria  9.3.1.1 (Web)  10.3.1.1 (Non-web document)  11.3.1.1.1 (Open Functionality Software)  11.3.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	The default language of each page in Talent Acquisition is identified using the LANG attribute in the HTML element.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Components in Talent Acquisition do not initiate a change of context when in focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	In Talent Acquisition, changes in context do not occur automatically on user input.
3.2.6 Consistent Help (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	Talent Acquisition provides help mechanisms on all applicable pages to assist users in completing forms and other tasks requiring input.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508	Conformance Level  Supports	Where errors are automatically detected in Talent Acquisition, the error is identified, and an error message is provided as text.
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	A label is provided for each Talent Acquisition input fields.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	In Talent Acquisition, fields are automatically populated when a user has previously entered this information during the same session.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)  Also applies to: EN 301 549 Criteria  9.4.1.2 (Web)  10.4.1.2 (Non-web document)  11.4.1.2.1 (Open Functionality Software)  11.4.1.2.2 (Closed Software)  Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	User interface components in Talent Acquisition provide programmatic name, role, and/or state information, with the following exceptions:  Screen reader announces 'Expand button' even when the button is in expanded state.  Buttons do not have a name in the Overview tab of Application.  The Select Task dialog does not have an accessible name.



#### **Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Talent Acquisition does not contain live synchronized media.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
• 10.1.3.4 (Non-web document)	Supports	Talent Acquisition does not contain fixed orientation for page displays.
• 11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
• 10.1.3.5 (Non-web document)	Supports	In Talent Acquisition, the purpose of each specifically identified input field collecting information about the user can be programmatically determined.
• 11.1.3.5.1 (Open Functionality Software)		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
• 10.1.4.3 (Non-web document)		
• 11.1.4.3 (Open Functionality Software)	Constants	Text in Talent Acquisition meets minimum contrast requirements,
• 11.1.4.3 (Closed Software)	Supports	including the text color on hover and focus states.
• 11.8.2 (Authoring Tool)		and focus states.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Talent Acquisition supports standard zoom capabilities built into modern web browsers and operating systems. Content can be increased up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.5 (Web)  10.1.4.5 (Non-web document)  11.1.4.5.1 (Open Functionality Software)  11.1.4.5.2 (Closed Software)  Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Talent Acquisition uses text instead of images of text.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2)  Also applies to: EN 301 549 Criteria  9.1.4.10 (Web)  10.1.4.10 (Non-web document)  11.1.4.10 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Partially Supports	Talent Acquisition content reflows at different screen widths without loss of information or functionality and without requiring scrolling in two dimensions, with the following exceptions:  • Missing custom tooltip for truncated content.  • Focused and truncated text on single score should show the full value in the tooltip.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Components in Talent Acquisition meet minimum contrast requirements, including the text color on hover and focus states.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Supports	Talent Acquisition allows text style adjustments to meet the minimum thresholds for text spacing.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.13 (Web)		Talent Acquisition allows hover content to be manually dismissed.
• 10.1.4.13 (Non-web document)	Supports	
• 11.1.4.13 (Open Functionality Software)		
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	Talent Acquisition provides more than one way of finding content, including a navigation bar and search.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)  Also applies to: EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	Talent Acquisition uses meaningful semantic headings to label content blocks. Form input labels are associated with their inputs and provide a useful label to those inputs, with the following exceptions:  Show more/Show less buttons are not descriptive.  Search button is not descriptive.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Focusable elements in Talent Acquisition have a visible keyboard focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	In Talent Acquisition, the focus indicator is consistently displayed around interactive elements without being obscured by overlapping content or other UI components.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Talent Acquisition does not require movements that require dragging motions to operate.

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Talent Acquisition includes interactive elements such as buttons, icons, and links, that are designed with a minimum target size of 24 by 24 CSS pixels except in cases where this would conflict with design or content flow.
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
• 10.3.1.2 (Non-web document)		Within Talent Acquisition default webpages, the language of each portion of the page is programmatically determinable.
• 11.3.1.2 (Open Functionality Software) – Does not apply		
• 11.3.1.2 (Closed Software) – Does not apply	Supports	
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)		
• 10.3.2.3 (Non-web document) – Does not apply		
• 11.3.2.3 (Open Functionality Software) – Does not apply		
<ul> <li>11.3.2.3 (Closed Software) –</li> <li>Does not apply</li> </ul>	Supports	Talent Acquisition provides consistent and repeatable
• 11.8.2 (Authoring Tool)		navigation.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  9.3.2.4 (Web)  10.3.2.4 (Non-web document) – Does not apply  11.3.2.4 (Open Functionality Software) – Does not apply  11.3.2.4 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)	Conformance Level Supports	Components that have the same functionality within Talent Acquisition are identified consistently.
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	When an error is automatically detected within a native data entry form in Talent Acquisition, the resulting error message provides suggestions for correction.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No forms within Talent Acquisition submit actions that cause legal commitments or financial transactions to occur, nor do any forms submit actions that modify or delete user-controllable data in the data storage system.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Talent Acquisition does not require cognitive testing during authentication processes.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>4.1.3 Status Messages (Level AA 2.1 and 2.2)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	In Talent Acquisition, status messages can be programmatically determined through roles or properties so that they can be presented to the user by assistive technologies without receiving focus.

### **Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated



## **Revised Section 508 Report**

Notes:

#### **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	With some minor exceptions noted above, Talent Acquisition is functional to screen reading technology.
302.2 With Limited Vision	Supports	Talent Acquisition supports text and screen enlargement.
302.3 Without Perception of Color	Supports	There is nothing within Talent Acquisition where color alone is being used to convey information.
302.4 Without Hearing	Supports	There is nothing within Talent Acquisition that explicitly requires hearing.
302.5 With Limited Hearing	Supports	There is nothing within Talent Acquisition that explicitly requires hearing.
302.6 Without Speech	Supports	There is nothing within Talent Acquisition that explicitly requires speech.
302.7 With Limited Manipulation	Partially Supports	There is some functionality within Talent Acquisition that cannot be manipulated via the keyboard.
302.8 With Limited Reach and Strength	Partially Supports	There is some functionality within Talent Acquisition that cannot be manipulated via the keyboard.



Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Certain terms and descriptions of features necessary for the use of Talent Acquisition use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities.

**Chapter 4: Hardware** 

Notes: Not Applicable

**Chapter 5: Software** 

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Does not apply to a web-only application.
503 Applications	Heading cell – no response required	Does not apply to a web-only application.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Talent Acquisition is not an authoring tool.



Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Not Applicable	Talent Acquisition is not an authoring tool.
504.3 Prompts	Not Applicable	Talent Acquisition is not an authoring tool.
504.4 Templates	Not Applicable	Talent Acquisition is not an authoring tool.

### **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
		This report covers accessibility conformance for Talent Acquisition and does not address Support Documentation or Support Services.
602.2 Accessibility and Compatibility Features	Not Applicable	For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility Conformance Reports page of the Product Documentation site
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section



Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Support Documentation or Support Services
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Support Documentation or Support Services.
603.3 Accommodation of Communication Needs	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Support Documentation or Support Services.

### **EN 301 549 Report**

Notes:

### **Chapter 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	With some minor exceptions noted above, Talent Acquisition is functional to screen reading technology.
4.2.2 Usage with limited vision	Partially Supports	With some minor exceptions noted above, Talent Acquisition supports text and screen enlargement.

Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Supports	There is nothing within Talent Acquisition where color alone is being used to convey information.
4.2.4 Usage without hearing	Supports	There is nothing within Talent Acquisition that explicitly requires hearing.
4.2.5 Usage with limited hearing	Supports	There is nothing within Talent Acquisition that explicitly requires hearing.
4.2.6 Usage with no or limited vocal capability	Supports	There is nothing within Talent Acquisition that explicitly requires speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	There is some functionality within Talent Acquisition that cannot be manipulated via the keyboard.
4.2.8 Usage with limited reach	Partially Supports	There is some functionality within Talent Acquisition that cannot be manipulated via the keyboard.
4.2.9 Minimize photosensitive seizure triggers	Supports	There is nothing within Talent Acquisition that would act as a photosensitive seizure trigger.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Certain terms and descriptions of features necessary for the use of Talent Acquisition use standard terms, which may not be understandable by users with limited language, cognitive, or learning abilities.
4.2.11 Privacy	Supports	Talent Acquisition has systems in place to protect the privacy of individual users.



## **Chapter <u>5: Generic Requirements</u>**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.6 Speech output for non- text content	Not Applicable	Talent Acquisition does not have closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Talent Acquisition does not have closed functionality.
5.1.7 Access without speech	Not Applicable	Talent Acquisition does not have closed functionality.
5.2 Activation of accessibility features	Not Applicable	Talent Acquisition does not have closed functionality.
5.3 Biometrics	Not Applicable	Talent Acquisition does not have closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	Talent Acquisition does not have closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Talent Acquisition does not have closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	Talent Acquisition does not have closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Talent Acquisition does not have closed functionality.
5.6.2 Visual status	Not Applicable	Talent Acquisition does not have closed functionality.
5.7 Key repeat	Not Applicable	Talent Acquisition does not have closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.8 Double-strike key acceptance	Not Applicable	Talent Acquisition does not have closed functionality.
5.9 Simultaneous user actions	Not Applicable	Talent Acquisition does not have closed functionality.

**Chapter 6: ICT with Two-Way Voice Communication** 

Notes: Not Applicable

**Chapter 7: ICT with Video Capabilities** 

Notes: Not Applicable

**Chapter 8: Hardware** 

Notes: Not applicable

Chapter 9: Web (see WCAG 2.x section)

Notes:

**Chapter 10: Non-Web Documents** 

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
10.5 Caption positioning	Not Applicable	Talent Acquisition does not have non-web documents that contain synchronized media.
10.6 Audio description timing	Not Applicable	Talent Acquisition does not have non-web documents that contain synchronized media.

### **Chapter 11: Software**

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.5 Object information	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.6 Row, column, and headers	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.7 Values	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.8 Label relationships	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.9 Parent-child relationships	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.10 Text	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.11 List of available actions	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.15 Change notification	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.16 Modifications of states and properties	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.5.2.17 Modifications of values and text	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.6.2 No disruption of accessibility features	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.
11.7 User preferences	Not Applicable	Talent Acquisition is a web- based application that relies on user-agent functionality.



Criteria	Conformance Level	Remarks and Explanations
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Talent Acquisition is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	Talent Acquisition is not an authoring tool.
11.8.5 Templates	Not Applicable	Talent Acquisition is not an authoring tool.

## **Chapter 12: Documentation and Support Services**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Documentation or Support Services.  For Product Documentation accessibility conformance, see the Product Documentation site ACR on the Accessibility Conformance Reports page of the Product Documentation site.
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Documentation or Support Services.
12.2.3 Effective communication	Not Applicable	This report covers accessibility conformance for Talent Acquisition only and does not address Documentation or Support Services.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

### **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable

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