Hardware Asset Management

Automate the asset life cycle using the Hardware Asset Management application on the Now Platform. Maximize the business value of your technology assets while protecting your company from risk.



Normalize hardware assets

Leverage the extensive hardware Content Library to normalize manufacturer and model data for your assets and to populate important life cycle dates for improved visibility into your asset estate.



Automate your asset life cycle

Reduce manual efforts and improve service delivery using low-code prescriptive workflows based on industry best practices available at each stage of the asset lifecycle. Use asset tasks to automate workflows for bulk stock orders; disposal orders; and the deployment, swapping, and retirement of assets. With asset tasks, you can eliminate the risk of data inaccuracy caused by manual entry.



Refresh aging hardware assets

Proactively track and plan for aging assets that are nearing the end of their life cycles so that you can reduce replacement costs and the risk of hardware vulnerabilities.



Audit your asset inventory

Conduct scheduled or ad-hoc audits of your asset stockrooms and other asset locations, such as offices and data centers.



Manage expiring maintenance and lease contracts

Take action on your expiring maintenance and lease contracts using task-based workflows within the simplified contract renewal process.



Drive asset manager productivity using a purposebuilt workspace

Use the Hardware Asset Workspace for a centralized, singlepane view of your hardware asset estate. Gain visibility into the critical action items that drive Hardware Asset Management outcomes at every stage of the asset life cycle. In addition, dive into your Important Actions to take the guess work out of your asset life cycle processes.